5.2 Receiving

Type Receipt	1996	1997	1998	1999
Bin Receipt	163,509	205,442	158,975	153,978
Medium Bulk	325,845	218,825	162,980	155,603
Heavy Bulk	38,803	24,234	17,570	9,958
Hazardous	5,750	3,063	2,128	1,620
Total Unit Cost Rcpts	533,907	451,564	341,653	321,159
MTIS Receipts ¹	N/A	N/A	N/A	56,414
MTIS DLRs ²	N/A	N/A	N/A	4,849
MTIS Unstowed Receipts (DROs) ²	N/A	N/A	N/A	14,427
SPAWARS Maintenance Returns ³	N/A	N/A	3,912	4,929
NADEP Maintenance Returns ³	N/A	N/A	51,854	53,554
Incoming Transshipments				
On Base	⁴N/A	226,959	219,461	226,153
Off Base	⁴N/A	29,428	28,674	101,525
⁵Total	292,482	256,387	248,135	327,678
184710	1			

¹MTIS receipts are included in unit cost receipts.

²MTIS DLRs and unstowed receipts are subsets of total MTIS receipts.

³SPAWAR and NADEP Maintenance Returns are included in total unit cost receipts.

⁴FY96 Transshipments cannot be broken out by on/off base.

⁵Transshipments listed above are included in unit cost **issue** workload.

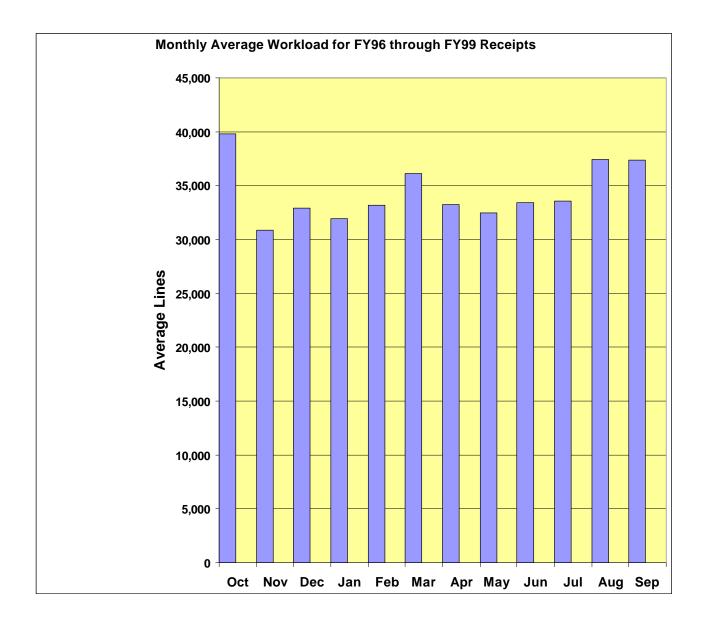
5.2 MREs Received¹
MRE FY99 Receiving Workload

	Lines Cases		
	Received	Received	
Aug	40	67,367	
Sep	2	3,455	
FY99	42	70,822	
MRE FY00 Receiving Workload			
Oct	9	15,552	
Nov	0	0	
Dec	0	0	
FY00	9	15,552	

¹ MREs are not included in unit cost workload.

5.2 Receipt Type	1996	1997	1998	1999
New Procurement	33,290	27,788	23,482	21,683
Returns	471,075	402,917	303,485	286,791
Redistributions	27,295	20,859	14,686	12,303
Manual Counts	2,247	0	0	382
BRAC	139	474	113	3
Total Receipts	534,046	452,038	341,766	321,162

Monthly Workload for FY99 Receipts



5.2 Receiving Continued

Frustrated Workload Categories

Misdirected Shipments Received	Workload
5 Sep 18 Dec 99	Total
Redirected to Another Depot	115
Placed in "L" Condition-Rod Action	12
Placed in Other than "L" Condition	239
Resolved-Sent to Local Customer	159
Unresolved/DRMO Action	55
Other	62
Number of Frustrated Shipments Received	
Resolved	263
Placed in "L" Condition	11
Placed in Other than "L" Condition	6
Unresolved & Disposed/Scraped	162
Incorrect or No M/F Address Resolved	365
Incorrect or No M/F Address Unresolved (L C/C)	8
Incorrect or No M/F Address Unresolved (Disposed)	1
Short/Over/DMGD Matl/Wrong/Matl Rec	82
Improperly Labeled	9
NSN Does Not Match or No NSN on Materiel	79
No paperwork or Does not Match	931
Other	111

5.3 Storage					
Statistical Random Performance Sample Inventory					
Variable Line Item Accuracy:					
		Mar-99			
Strata	Tolerance	Accuracy	Population Lines	Sample Lines	Quantity Count
D - Other	0%	88.73%	116116	114	73,120
Overall		N/A	262524	1046	150497
		Sep-99			
Strata	Tolerance	Accuracy	Population Lines	Sample Lines	Quantity Count
A - Unit Price > \$1,000	0%	97.57%	77057	235	1252
B - Unit of Issue not equal to Each - OR On Hand Bal > 50 - AND Ext \$ Val < \$50K - OR Activity > 50	10%	89.29%	26969	184	115,784
C - On-Hand Bal < 50 - AND Date of Last Inv > 24 Mo	5%	95.96%	40202	106	670
D - Other	0%	100.00%	109259	1367	73,120
Overall		95.05%	253487	1892	190826

Technical Exhibit 1.1 - Defense Distribution Depot San Diego Historical Workload

5.3 Storage Continued

5.3 Storage Continued		Jan-00					
Strata	Tolerance	Accuracy	Population Lines	Sample Lines	Quantity Count		
A - Unit Price > \$1,000	0%	99.04%	71388	104	545		
B - Unit of Issue not equal to Each - OR On Hand Bal > 50 - AND Ext \$ Val < \$50K - OR Activity > 50		91.16%	25600	148	46,527		
C - On-Hand Bal < 50 - AND Date of Last Inv > 24 Mo	5%	95.12%	36691	82	574		
D - Other	0%	98.11%	105540	53	356		
Overall		95.05%	239219	387	48002		

On Hand Quantities (As of 8/10/00)		Accuracy
Classified	558	100%
Radioactive	98	100%
Nuclear	249	99%

5.3 Storage

5.3.2 Physical Inventory Control	FY1996	FY1997	FY 1998	FY 1999
TYPE				
Type "C" Inventories	N/A	N/A	34,568	2,668
Type "E" Inventories	N/A	N/A	3,529	670
Type "G" Inventories	N/A	N/A	14,196	2,832
Type "M" Inventories	N/A	N/A	380	4,208
Type "N" Inventories	N/A	N/A	0	499
Type "P" Inventories	N/A	N/A	7,472	1,501
Type "R" Inventories	N/A	N/A	0	89
Type "T" Inventories	N/A	N/A	0	6,251
Type "U" Inventories	N/A	N/A	NA	252,817
Type "V" Inventories	N/A	N/A	0	0
Type "Z" Inventories	N/A	N/A	4,860	11,829

5.3.2 Physical Inventory Control	FY1996	FY1997	FY 1998	FY 1999
TYPE				
IERLs	N/A	N/A	N/A	1,280
Causative Research	1109	1450	*282	3,385
FLIPLs Completed	4444	580	*113	287

5.3 Storage Continued

SDRs Research	N/A	5088	*3576	2,093
SDRs Acpted/Cmplted	4128	3681	*2622	3,039
SITRODS Completed	***3031	2672	****1868	*****2174
Location Surveys Completed	153582	250322	120,895	100,883
COSIS Actions	N/A	N/A	1,958	2,443
Cyclic Inspections	N/A	N/A	293	2,220
Special Inspections	N/A	N/A	N/A	1,372
Informal Inventories	N/A	N/A	N/A	4,305
RCP				-60-Hours
Routine Rewarehousing	N/A	N/A	N/A	8,355
PPP&M Rewarehousing	N/A	N/A	N/A	31,004
*Q1-3 Only due to DSS conversion.				
***Oct data N/A				
****Jul-Sep & Feb N/A.				
****Aug N/A.				

5.4 Issues - Percentage of Quantity per line item by Discrete Category

	Bin		Medium Bulk			
Quantity	Off-base	On-base	Total	Off-base	On-base	
1	38.28%	13.71%	51.98%	36.94%	22.82%	
2 To 9	25.42%	8.06%	33.48%	17.83%	7.87%	
10 To 19	4.88%	1.42%	6.31%	4.28%	1.54%	
20 To 29	2.07%	0.61%	2.68%	1.88%	0.72%	
30 To 49	1.32%	0.41%	1.73%	1.44%	0.50%	
50 To 99	1.35%	0.39%	1.74%	1.40%	0.40%	
100+	1.62%	0.46%	2.08%	1.88%	0.50%	
Totals	74.94%	25.06%	100.00%	65.65%	34.35%	
	Heavy Bulk			Hazardous		ALL
Quantity	Off-base	On-base	Total	Off-base	On-base	
1	45.70%	18.82%	64.53%	33.62%	7.16%	54.29%
2 To 9	19.04%	4.68%	23.72%	25.08%	10.92%	31.14%
10 To 19	4.22%	1.10%	5.32%	5.79%	2.70%	6.18%
20 To 29	1.61%	0.47%	2.07%	2.51%	1.24%	2.65%
30 To 49	1.30%	0.39%	1.70%	1.76%	1.34%	1.80%
50 To 99	0.90%	0.30%	1.19%	1.42%	0.78%	1.75%
100+	1.16%	0.31%	1.47%	2.21%	3.48%	2.19%
Totals	73.93%	26.07%	100.00%	72.38%	27.62%	100.00%

5.4 Issues Continued

1			
170,098	198,290	157,984	88,236
173,868	89,905	61,248	36,264
23,666	21,346	11,738	4,736
9,990	7,236	4,293	2,207
75,995	27,647	20,582	954
159,545	117,063	24,462	14,983
3,002	474	334	242
575	294	110	81
14,065	15,941	17,345	38,942
6,572	6,112	4,375	6,434
838	1,084	777	768
94	177	86	128
121,005	218,277	227,273	264,561
137,147	55,432	64,361	96,365
28,776	29,159	16,881	14,067
5,924	6,059	5,401	6,201
N/A	226,959	219,461	226,153
N/A	29,428	28,674	101,525
292,482	256,387	248,135	327,678
1,223,642	1,050,883	865,385	902,847
N/A	N/A	N/A	6,525
N/A	N/A	N/A	15,996
N/A	N/A	N/A	5,881
	173,868 23,666 9,990 75,995 159,545 3,002 575 14,065 6,572 838 94 121,005 137,147 28,776 5,924 N/A N/A 292,482 1,223,642 N/A N/A	173,868 89,905 23,666 21,346 9,990 7,236 75,995 27,647 159,545 117,063 3,002 474 575 294 14,065 15,941 6,572 6,112 838 1,084 94 177 121,005 218,277 137,147 55,432 28,776 29,159 5,924 6,059 N/A 226,959 N/A 29,428 292,482 256,387 1,223,642 1,050,883 N/A N/A N/A N/A	173,868 89,905 61,248 23,666 21,346 11,738 9,990 7,236 4,293 75,995 27,647 20,582 159,545 117,063 24,462 3,002 474 334 575 294 110 14,065 15,941 17,345 6,572 6,112 4,375 838 1,084 777 94 177 86 121,005 218,277 227,273 137,147 55,432 64,361 28,776 29,159 16,881 5,924 6,059 5,401 N/A 29,428 28,674 292,482 256,387 248,135 1,223,642 1,050,883 865,385 N/A N/A N/A N/A N/A N/A

5.4 Issues Continued

3.4 ISSUES COMMINUEU				
RCP Workload ⁴				
On base Sales				
Bin	360	192	384	0
Medium Bulk	96	53	128	1
Heavy Bulk	7	19	32	1
Hazardous	5	0	0	0
Off base Sales				
Bin	6,351	4,880	4,305	9,956
Medium Bulk	2,112	1,428	1,306	2,377
Heavy Bulk	287	318	316	368
Hazardous	27	18	9	7
Issue Cancellations ⁵	N/A	N/A	1,751	5,863

¹ Issue work counts are generated when ownership changes occur. Actual Sales workload is detailed below.

²Transshipment counts cannot be broken down for on/off base counts in FY96.

³ PPP&M Issues are included in on/off-base workload listed above and are for Q2-4.

⁴ RCP Sales shipment data provided for items shipped to customers during FY.

⁵ MIS DE 21461 used for cancellations.

5.4 MRE Issue Workload ¹

MRE FY99 Issue Workload

	Lines	Cases
	Issued	Issued
Aug	4	299
Sep	0	0
FY99	4	299
MRE FY00 Issue Workload		
Oct	0	0
Nov	19	19084
Dec	9	812
FY00	28	19896

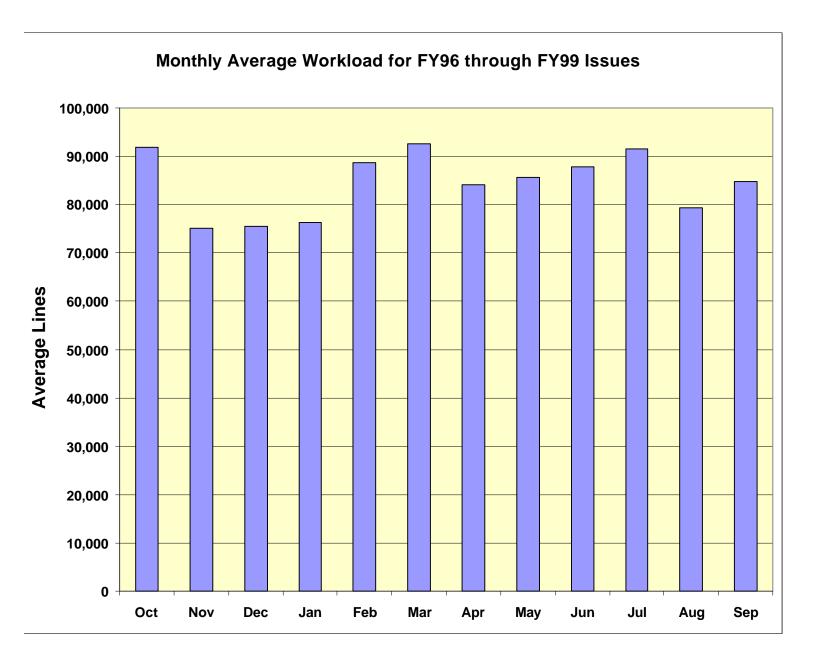
¹ MREs are not included in unit cost workload.

5.4. Issue - Customer Service Requirements

Workload by Category of Tasks Performed

Sept, Oct, Nov, Dec 1999 and Jan, Feb 2000

Function	Sept	Oct	Nov	Dec	Jan	Feb
Walk-Thurs	670	865	649	553	840	879
Hot Immediates	294	323	320	321	301	403
Hot Batch	152	202	214	117	56	167
Regular Processing (Trailer/Exception Addressing)	174	231	310	274	465	497
Customer Assistance	1676	2557	2716	2107	2376	1886
Reports	23	43	27	26	16	9
Cancellations	45	12	2	6	13	3
Total Violations	1225	260	89	251	95	171
Violations Deleted	10	8	5	0	1	0



5.4 Issues Continued	FY1997	FY1997	FY1998	FY1998	FY1999	FY1999
Transportation						
	# of Lines	Truck/Othr	# of Lines	Truck/Othr	# of Lines	Truck/Othr
Surface Small Parcel (MIS DE 22503 & 22504))	N/A		107,708		115,589	
Truck Load (MIS DE 22501)	N/A	N/A	2,346	917	4,670	953
Less than Truck Load (MIS DE 22502)	N/A	N/A	10,334	1,423	11,000	1,181
Local Delivery/Govt Truck (MIS DE 22510)	N/A		219,463		127,903	
Air Small Parcel-FedX <150lbs (MIS DE 22505 & MIS DE 22506)	N/A		164,688		195,606	
Heavy Weight Air >150lbs (MIS DE 22507)	N/A		7,697		5,552	
Container Export Shipments	N/A		25		25	
Other (MIS DE 22510)	N/A		23,872		65,656	
Total	N/A		536,133		526,001	

Note: Number of Trucks and container export shipments are management estimates.

5.4 Issues			
Astray Freight Support			
	Phone Calls	Terminal Visit	Recovered Shipments
Average per Quarter FY 1997	7	2	20
Average per Quarter FY 1998	5	2	3
Average per Quarter FY 1999	6	2	0

5.4 Issues Continued Frustrated Issue Workload Categories

5 Sep-18 Dec 99

	Total Workload
Resolved Forwarded to Customer	538
Resolved Returned to Stock	76
Unresolved Returned to Stock	18
Unresolved-Disposed	9
Customer Refusal Returned to Stock	46
On Base Transshipment Refused by Customer	10
Paperwork Does Not Match	83
On Base Transshipment Unresolved	7
Bad Add/Carrier/Surc/Label/Security Shp/Force Close	502
Other (Invalid M/F or Force Closed Reprocessed)	1158

FY 99 PPP&M Historical Workload

5.5.1

5.5.1.1 – PPP&M for COSIS	725			
5.5.1.2 - PPP&M Returns (Bldg. 36)				
5.5.1.2 - FFF am Returns (Blug. 50)				
	Light Pack		Heavy Pack	
	Bin	38,889	Bin	0
	Medium Bulk	20,956	Medium Bulk	0
	Bulk	0	Bulk	8,036
	Light Pack Total	59,845	Heavy Pack Total	8,036
PPP&M Transshipments (Bldg. 36)				
	Light Pack		Heavy Pack	
	Bin	898	Bin	0
	Medium Bulk	5,092	Medium Bulk	0
	Bulk	0	Bulk	680
	Light Pack Total	5,990	Heavy Pack Total	680
PPP&M Container Fabrication (Bldg. 36)				
Returns	Light Pack Total	31,860	Heavy Pack Total	7,634
Transshipments	Light Pack Total	4,328	Heavy Pack Total	680
5.5.1.3 – PPP&M "G" Condition Materiel	Light Pack Bin	1,155		
	Medium Bulk	667		
	Heavy Bulk	256		
Total		2,078		

5.5.1 PPP&M Discrete Category and Packing Method

Metriou		
Method		
Bin		
	10	7,773
	41	4,631
	45	3,010
	51	22,071
	ZZ	2,312
Medium		
	20	1,154
	33	2,006

5.5.1 PPP&M Discrete Category and Packing Method Continued:

	41	2,163
	42	1,696
	45	2,294
	51	4,004
	53	6,733
	54	4,508
	55	306
	ZZ	1,184
Bulk		
	10	662
	20	849
	33	1,196
	41	1,104
	42	611
	43	394
	44	256
	45	98
	51	1,699
	52	884
	53	86

54	196	
55	577	
ZZ	104	
Central Receiving and MTIS Packing 6/1/99-12/31/99		1,891

5.5.5 Boats, Landing Craft Workload

Boats Received	FY96	FY97	FY98	FY99
Small (Location P10)	N/A	N/A	N/A	5
Large (Location P20)	N/A	N/A	N/A	11
Boats Issued				
Small (Location P10)	N/A	N/A	N/A	12
Large (Location P20)	N/A	N/A	N/A	3

5.5.6 Non-Accountable Workload

5.5.6a Presentation Silver	Receipts	Issues
March 1, 1998 - February 28, 1999	4	7
March 1, 1999 - October 6, 1999	1	2

5.5.6b Engines ¹	Receipts	Issues
Jun - Sep 1999 Engine Counts	75	78
¹ Engine Receipts and Issues are Counted in		
Heavy Bulk Unit Cost Workload.		